

# JUSTIN C. COILE, MPH, CPH

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## **Education**

Master of Public Health – Health Care Organizations and Management 2010-2012  
University of South Florida College of Public Health

Bachelor of Science – Health Services Administration with Health Science Minor 2005-2009  
University of Central Florida College of Health and Public Affairs

## **Experience**

**EHR Informatics Educator** H. Lee Moffitt Cancer Center & Research Institute January 2017-present

This position supports the training needs of clinicians as it relates to the Electronic Health Record (EHR) and automated solutions. Identifies training needs, develops and delivers training in various settings. Responsible for providing "at the elbow" support, EHR issue resolution through the Provider Support Line, tracks EHR training and competency logs for clinicians. Analyze compliance and adoption reports to identify opportunities to assist clinicians with efficient and effective use of the systems. Make recommendations on hardware needs to increase efficiencies, software or systems, functional specification modifications to order templates, workflow process allowing the healthcare professional to accurately utilize the system with greater efficacy. After communicating and assisting with visual design, the Educator will resolve the issues identified and then help deliver training on the new revisions. Perform rounding in clinical areas to support clinician questions and needs related to the EHR and automated solutions by providing at the elbow support for new and optimization of existing solutions which require modification in clinical workflow related to automated solutions. Function as Subject Matter Experts on any revisions and updates to the systems. I am involved in system design, testing, training and support of a major Chemotherapy CPOE project go-live.

**Provider Support Analyst** H. Lee Moffitt Cancer Center & Research Institute August 2015-January 2017

After eight months in the department I was promoted into the analyst role. I oriented and trained a new team member while taking on additional responsibilities to support an increasingly robust EHR. I identified and collaborated with clinicians, members of IT and other stakeholders to implement meaningful changes to increase patient safety and outcomes, efficiency, regulatory compliance and revenue. I am the primary communicator of EHR changes and initiatives. I assisted in project implementation and provider adoption of EHR. I designed and implemented enhancements and optimizations of Moffitt's EHR to better support clinician workflow, documentation requirements and best clinical practices.

**Provider Support Specialist** H. Lee Moffitt Cancer Center & Research Institute January 2015-August 2015

As a member of the provider informatics department I work with both clinicians and IT Professionals to support the use of healthcare information systems by medical providers. I assist with the guidance and training of physicians and advanced practice professionals, working collaboratively to optimize and maintain the utilization of systems. I help to ensure appropriate end-users are educated and proficient.

**Oncology Technician** H. Lee Moffitt Cancer Center & Research Institute June 2010-December 2014

I performed clinical patient care and clerical duties in the Endoscopic Oncology Center. I used my EHR/Cerner expertise assist clinicians in utilizing the technology to it's full potential as well as troubleshoot issues. I work to ensure a positive patient experience and smooth flow from registration through discharge. I have assisted with several quality and performance improvement projects, and ensured unit regulatory compliance. I collaborated with other departments to ensure the efficient operation of Endoscopy and worked as needed in Procedure Suites, Pre-Op, PACU and Pre-Anesthesia Testing.

**Field Experience: Informatics** University of South Florida (Location: Moffitt) July 2012-December 2012

I worked closely with Moffitt Cancer Center's Chief Medical Information Officer and his team in preparing for the implementation of Computerized Provider Order Entry (CPOE). I collaborated with the various stakeholders (Physicians, Executive Leadership, Pharmacy, Nursing, Clerical, IT, Risk Management, Process Excellence, Performance Improvement, etc.) to gather their input and insight.

**Mission Leader: Kenya 2014** Generations Christian Church October 2013-July 2014

I led a diverse group of missionaries to the slums of Nairobi, Kenya in June 2014. I was responsible for organizing fundraisers, developing and maintaining a budget, and organizing all the logistics involved in group travel to a third world country. I was also responsible for team development, organizing a medical/dental clinic, and developing an agenda with our partner organization in Africa.

**Commendations**

Board Certified in Public Health (CPH) by NBPHE since 2012  
Member of the Health Information and Management Systems Society (HIMSS)  
Philanthropy Chair – USF Health Management Student Association 2011-2012  
Moffitt Team Award Winner – Excellence in Patient Care 2011  
American College of Healthcare Executives & Global Health Council Member

**Knowledge, Skills & Abilities**

Cerner Fundamentals Training – 9/17	Cerner Advance/Lights-On Training - 10/17
Extensive Cerner EHR Experience	Training & Education of Clinicians
IT Project & CPOE Go-Live Experience	Microsoft Office Suite (incl. Visio and Project)
Extensive Patient and Family Interaction	Web Development using several platforms
Extensive strategic mass communication	Performance/Quality improvement methodology
Understanding of Healthcare Policies & Regulations	Leadership experience in a variety of roles

**Extracurricular**

Board Member & Promotions Team Leader – Generations Christian Church Global Outreach  
Strategy team member and treasurer – GCC Global Outreach

I am a small group leader in the student ministry (Middle School) at Generations Christian Church

I participated and led mission trips to the slums of Nairobi, Kenya (2013, 2014). I helped to run a medical clinic and educate community members about HIV/AIDS. I am embarking on a mission trip to Cuba in September 2017 to teach local leaders. I have also participated in mission trips to serve the sick and poor in the Dominican Republic (2004), and Costa Rica (2005).